

## Customer Support

### 1 Year Warranty

A comprehensive 1-year limited warranty to original owners covers any non-user-caused failures of the main board, hard-drive(s), memory, capture card, touch-screen monitor, and accessories.

### 1 Year Phone and Email Support

If you need assistance, one year of phone and email support is available without cost by our expertly trained staff of engineers. Call us during normal business hours 9-5pm Pacific Time at 949.363.1286 and have access to our "Tech Support" line. Or you can email us and expect to receive an answer within 24 hours.

### 1 Year Software Updates

If software updates have been issued during your first year of ownership, they are available to you without cost. When your V-Station HD system is connected to the internet, it can determine whether an update has been issued and ask if you desire to have it installed.

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